

RESOLUTION NO. 231

AUTHORIZING THE SUBMISSION OF A GRANT APPLICATION REGARDING A PROCESS AND TECHNOLOGY IMPROVEMENT GRANT TO IMPROVE CUSTOMER SERVICE FOR SNAP APPLICANTS/RECIPIENTS

Introduced: 6/12/17

By Social Services Committee:

WHEREAS, The Commissioner of the Department of Social Services has indicated that the United States Department of Agriculture (USDA) has made available assistance to state and local governments to reimburse them for projects that support technological strategies for improved customer service for Supplemental Nutrition Assistance Program (SNAP) applicants/recipients, and

WHEREAS, The Commissioner is seeking reimbursement for three self-service kiosks that will make the application and recertification process more efficient by scanning required documentation such as proof of income, proof of residency, birth certificates, driver's licenses, and bank statements improving overall customer service for SNAP applicants and recipients, and

WHEREAS, The grant application will also seek funding for the purchase of 20 desk scanners for SNAP workers to quickly store application and recertification documentation, now, therefore be it

RESOLVED, By the Albany County Legislature that the County Executive is authorized to submit a grant application for funding with the USDA, in the estimated amount of \$80,000 regarding reimbursement for three self- service kiosks and the purchase of 20 desk scanners to quickly store documentation, and, be it further

RESOLVED, That the County Attorney is authorized to approve said agreement as to form and content, and, be it further

RESOLVED, That the Clerk of the County Legislature is directed to forward certified copies of this resolution to the appropriate County Officials.

Adopted by unanimous vote. 6/12/17